



**BlueCross BlueShield
of North Carolina**

Foundation



COMMUNITY-CENTERED HEALTH

- ***Power shifts*** are facilitated by the development of clinical-community partnerships in which people who have experienced the conditions that cause inequities have leadership roles
- ***Systems-level shifts*** are the policy, systems, and environmental changes that lead to sustained impact and significant health improvements throughout a community; and shifts in culture and clinical processes within health care organizations so they can better identify and act on non-medical barriers to optimal health