



The Office of the National Coordinator for
Health Information Technology



ONC & Telehealth

Guiding the Federal Health IT Agenda

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ONC Telehealth Activities and Opportunities

Putting the I in HealthIT 
www.HealthIT.gov

Further telehealth adoption and interoperability

Incorporate telehealth in emerging/advanced health models

Expand access to health and care and improve health equity

Ensure privacy and security protections



As the principal federal entity charged with coordination of nationwide efforts to implement and use the most advanced health information technology and the electronic exchange of health information, **ONC promotes telehealth adoption as part of building a learning health system to help achieve these goals.**

“A learning health system also incorporates advanced health models that increasingly leverage technology, such as telecommunications technology to deliver health and clinical services remotely, that improve access to care across clinical and non-clinical community settings.”

Draft Federal Health IT Strategic Plan- Telehealth Goals

The Draft Federal Health IT Strategic Plan 2015-2020 identifies the federal government's health IT priorities. It focuses on federal strategies, recognizing achieving the vision and goals requires collaboration from state, local, and tribal governments.

Draft goals include:

- Expanding the adoption and use of a health IT including a broader set of technologies such as telehealth and mobile health.
- Advancing a national communications infrastructure that supports health, safety, and care delivery- this includes having the ability to deliver telehealth solutions and to use mobile health applications enabled by broadband.
- Improving health care quality, access, and experience through safe, timely, effective, efficient, equitable, and person-centered care- this includes using telehealth to help improve access to and quality of health care services

Designing The Consumer-Centered Telehealth & eVisit Experience – Considerations for the Future of Consumer Healthcare (forthcoming White Paper prepared for ONC, April 2015). ONC held a Consumer Centered Design Workshop to develop an informed perspective on the design and behavioral considerations for consumer-centered telehealth





- White Paper to focus on the key considerations for designing and enabling consumer-centered telehealth experiences.
- Identifies challenges in the current state environment including payment for telehealth services; physician licensure; and, care fragmentation.
- Identifies design principles for use cases as part of the future of telehealth.

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