Community-level Solutions to Address Systemic Racism

NIHCM FOUNDATIONS' WEBINAR
SYSTEMIC RACISM & HEALTH: SOLUTIONS, MAKING CHANGE HAPPEN

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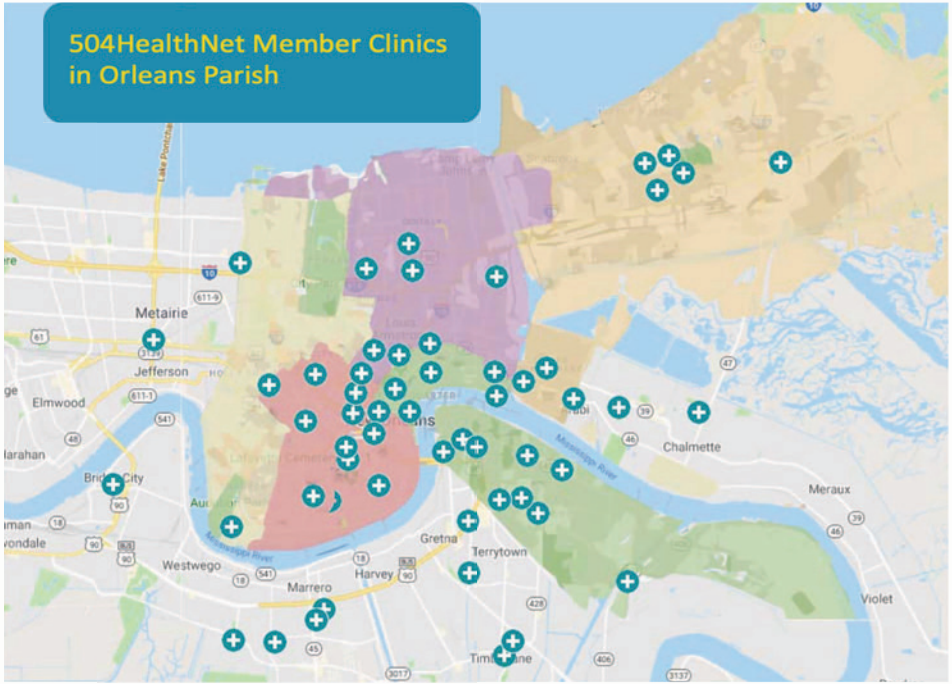
504 HEALTHNET

504HealthNet, a community-based nonprofit organization

The 504HealthNet mission is to improve access to care to all regardless of their ability to pay and to provide support to an integrated and coordinated network of health care providers in the GNO Region (Orleans, Jefferson, St. Bernard, and Plaquemines Parishes) that are working together to achieve common goals.

504HealthNet is a nonprofit comprised of 27 health organizations & government agencies, who operate over 75 clinics in the Orleans, Jefferson, Plaquemines, St. Bernard, and St. Charles Parishes

These clinics are dedicated to serving patients no matter their income, insurance status or social status.



Federally Qualified Health Centers
13 Community Health Centers

504HealthNet Members – Community Health Centers and Governmental Agencies

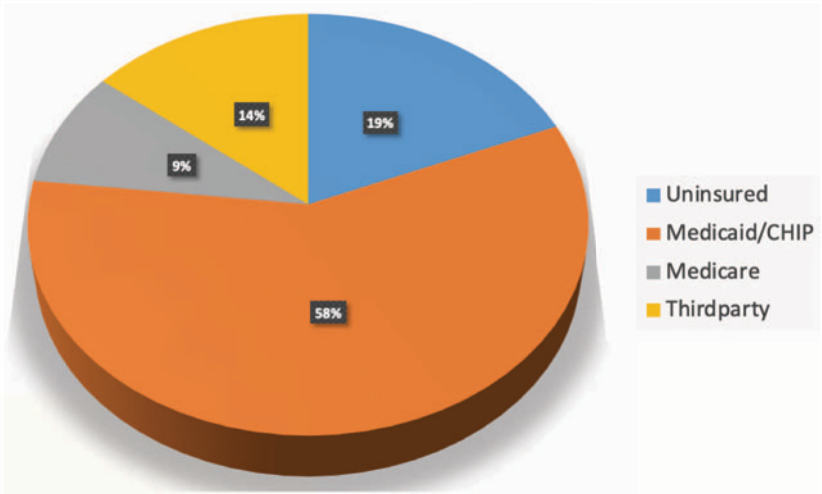
Access Health Louisiana	Anna's Place NOLA	Baptist Community Health Services Inc.	Common Ground Health Clinic	Covenant House New Orleans	Crescent Care	Daughters of Charity Services of New Orleans
EXCELth, Inc.	FIT Clinic	Health Care for the Homeless	Jefferson Community Health Care Centers	LDH	LCMC Health	LSU Health Care Network
Luke's House	Mary Queen of Vietnam Community Development Corp.	Mercy Family Center	Metropolitan Human Services District	New Orleans Health Department	New Orleans East	New Orleans Musicians Assistance Foundation
Odyssey House	Priority Health	START Corp.	St. Thomas Community Health Center	Tech Action	Tulane Community Health Centers	UMC

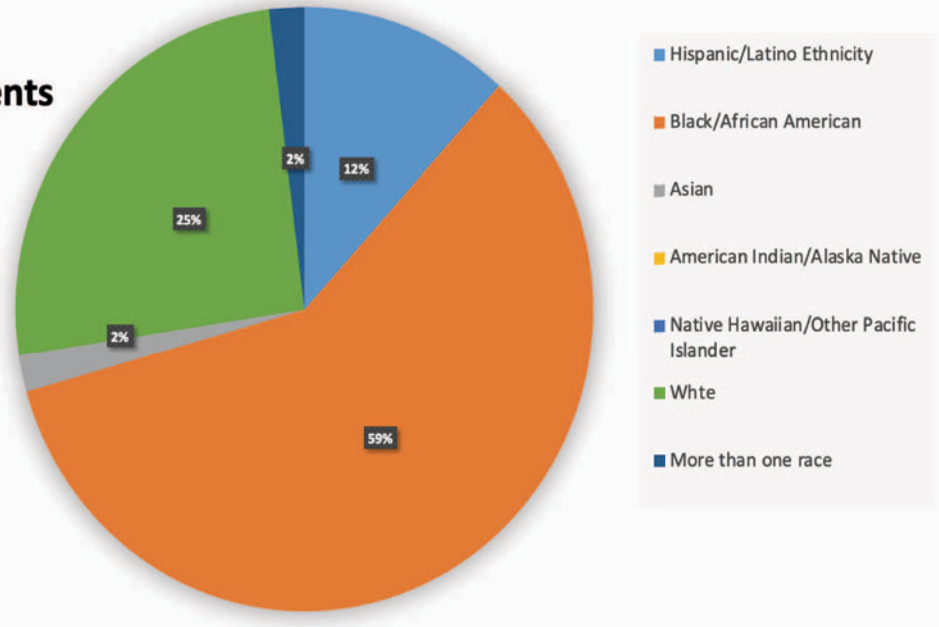
Community Health Centers - Vital Health Care Safety-Net

- Born from the 1960's War on Poverty, Social Justice Movement
- Neighborhood-based, local health care
- Community-driven via board participation
- Comprehensive services beyond primary care
- Culturally competent health care providers dedicated to the community

WHO WE SERVE IN COMMUNITY HEALTH CENTERS: PATIENT DATA

~190,000 patients





FQHCs *2018 UDS*

COLLECTIVE IMPACT

Connect.Learn.Advocate

CONNECT

Increase access to comprehensive primary care and behavioral health services to all people irrespective of the ability to pay

Develop linkages for a full continuum of health services

LEARN

[illegible]

Advance an effective medical home model system of care

ADVOCATE

Provide advocacy for the needs of community based primary care and behavioral health providers serving underserved populations

Increase sustainability, effectiveness and efficiency among the member organizations

Infrastructure, Administration, Membership

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CONNECT. LEARN. ADVOCATE.

STRATEGY AND ACTION PLAN 2019-2020

Collective Impact: Health Equity : Healthy Systems Change

CONNECT

- Community Listening Sessions
- Consumer Advisory Council
- Community Engagement Plan
- Healthy Hospitality Initiative
- Reentry Health Initiative

LEARN

- 504HealthLearn
  - Online portal
  - Trainings
- Community of Practice
- Provider Advisory Council
- Workforce Development/ Academic Partnerships

ADVOCATE

- Health Policy Agenda
- Access to Care Coalition
- Public Awareness Campaigns
- Leadership Opportunities

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NEW ORLEANS HEALTHY HOSPITALITY INITIATIVE

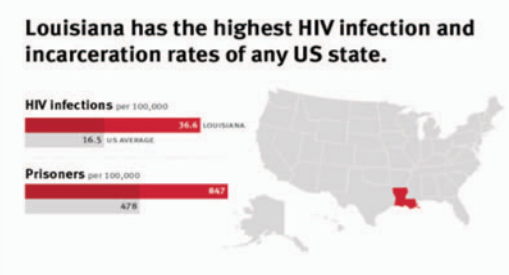
Connecting Hospitality Workers to Health Care

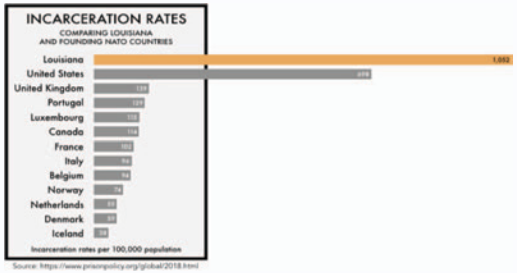
- Overlap of community health centers' patient population
- Rooted in Social Justice and Health Equity
- Alignment of Workforce Development and Social Determinants of Health
- Next steps: Policy & Advocacy to increase access to health insurance, paid sick leave, and economic equity

Health is Wealth

REENTRY HEALTH INITIATIVE

Connecting formerly incarcerated residents to Health Care





Barriers to continuity of care for Reentry Population include:

- Discrimination/Stigmatization of prior incarceration
- Lack of insurance
- Poor health Literacy
- Unemployment/Poor Financial resources
- Homelessness
- Parole/ Legal Obligations
- Sporadic access to transportation

Reentry Health Initiative - in pilot phase

Aim: To help local community health centers (CHCs) expand their capacity to provide socially-tailored, trauma-informed health care services to residents in reentry through provision of cultural sensitive trainings, peer sharing presentations, and technical assistance as subject matter experts to CHCs in the GNO region

PANDEMIC Response - Meeting The Needs

- Acquiring PPE and emergency resources for the safety-net's front-line staff within neighborhoods
- Communication channels for clear factual information for our patients, providers and community members
- Linking the needs of patients and most vulnerable community members to resources
- Advocating for the coordination of staffing/human resources across the system
- Advocating for a long-term strategy for next emergency

Are OUR systems set up for OUR failure?

Community-level Solutions

To address systemic racism

Systemic racism in Louisiana & multiple epidemics

How are OUR systems set up for OUR failure?

Residue of slavery and jim crow

Politics … from our systems of power

Poverty…from our economic system

Low education… from our educational system

Natural Disasters … from our environmental protection system

Unhealthiest … from our health care system

COMMUNITY-LEVEL SOLUTIONS…for the health care system

AUTHENTIC COMMUNITY ENGAGEMENT

CONNECT

- Serve as community-clinical linkage, supported by navigators/community health workers
    - The community needs to see US!
- Host community listening sessions to inform program planning
- Provide Community engagement training for health care system
- Support consumer advocacy infrastructure
- Connect to other community non-profit service providers for coordination of care and linkage to care

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COMMUNITY-LEVEL SOLUTIONS...for the health care system

CAPACITY BUILDING OF THE SAFETY-NET

- Quality improvement initiatives
    - Provide ongoing trainings and technical assistance
    - Create feedback loops for the health care system to incorporate info from Community listening and Consumer advocacy
    - Mini-grant incentives
- Support peer-sharing and professional networking for promising practices and elevating the system as a whole
- Develop collaboration with local medical schools and schools of public health for student engagement and work-study in the community
    - Partnership with the LSU-HSC & Tulane's Student National Medical Association, dedicated to African-American Medical School Students

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COMMUNITY-LEVEL SOLUTIONS...for the health care system

HEALTH POLICY & ADVOCACY

- Secure resources for the infrastructure, workforce and operations of community health centers for primary care and mental health care in underserved neighborhoods
  - FQHC federal funds
  - State reimbursements
  - Local grants
- Develop promising practices for models of care using community health workers and patient navigators
- Advocate for policy and system changes for racial and economic justice
  - Minimum wage increase
  - Paid sick leave
- Support policies that increase access to health insurance
  - Medicaid expansion
  - Employer benefits

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Health in All Policies

IN CLOSING

If OUR systems are set up for OUR failure, let US create better systems.

Thank you!

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