

# Addressing Member Needs through Social and Community-Based Supports

NIHCM Webinar

February 10, 2017

Anthem.®

# A Snapshot of Anthem's Affiliated Plans' Efforts

partner with  
**20**  
state Medicaid  
agencies

provide coverage  
**>6M**  
Medicaid  
members

In recent years, significant state movement to **include adults with disabilities** including **MH/SUD, older adults, and children with specialized health care needs** in managed care arrangements.

# Creating and Supporting a System of Care and Services

Connecting members to services and supports in the community whether or not services are reimbursed

## Housing:

- Accessible, affordable housing provides a stable base upon which people can focus on health, employment, and other factors.
- Moving to stable housing has been shown to improve recovery and individual health outcomes and reduce incarceration rates; reducing overall health care spending—especially emergency interventions

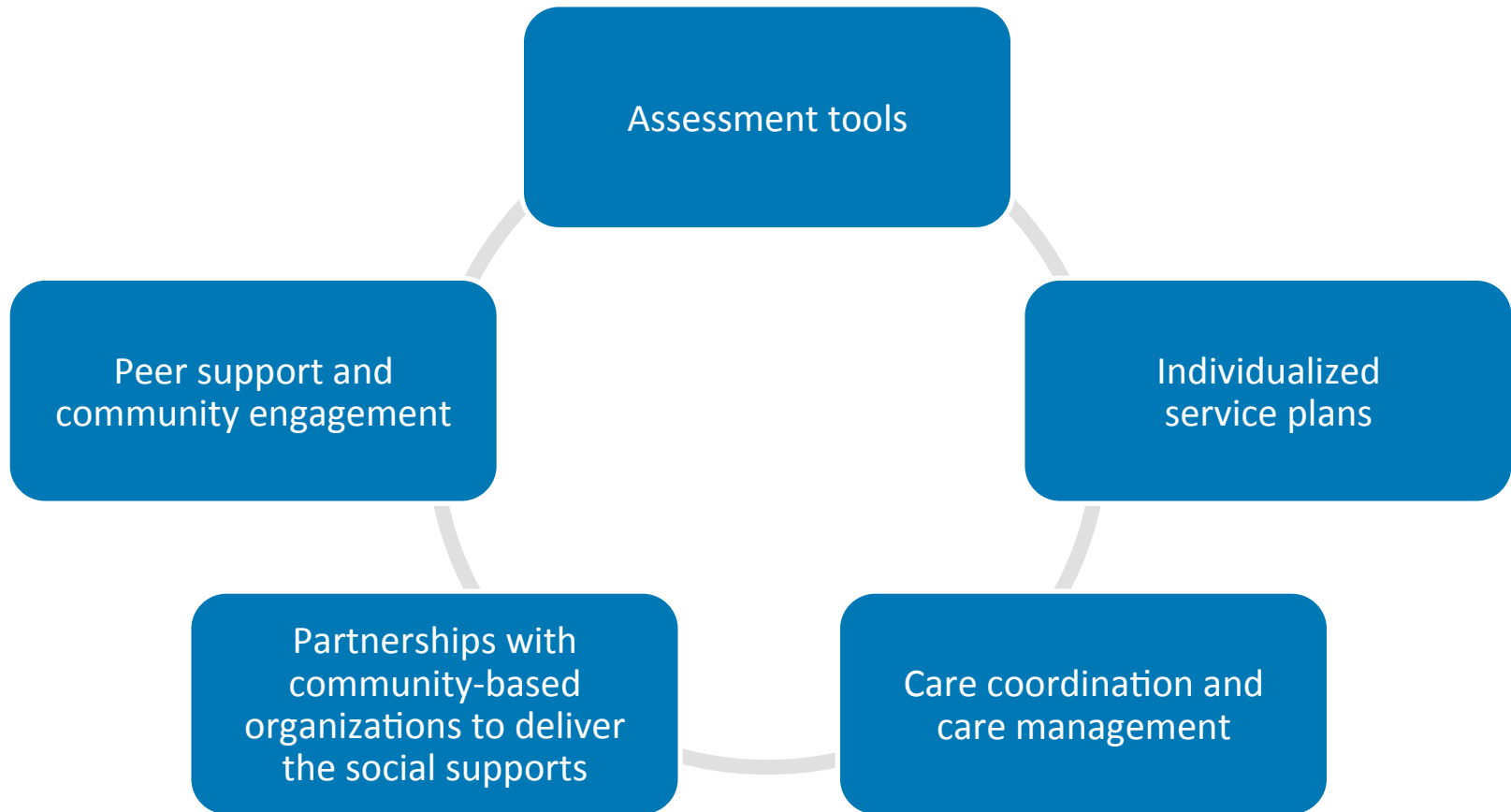
## Employment:

- Employment has social, psychological, and financial benefits that improve health
- Supported employment improves mental health status and overall health outcomes
- Improvement in health outcomes is related to reductions in long term healthcare expenditures

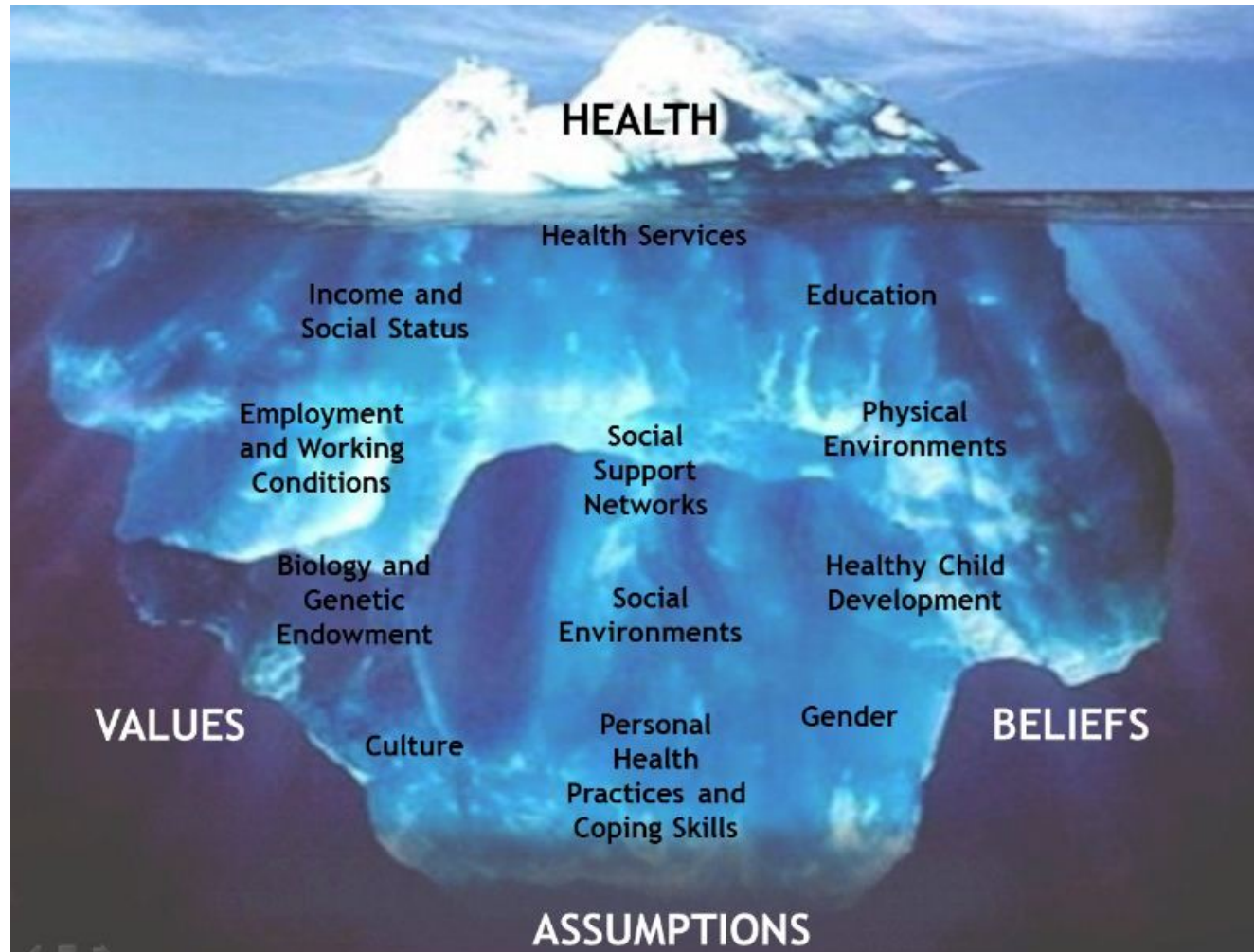
## Nutrition:

- Improving access to accessible, affordable, healthy food choices enables adherence to diets addressing chronic health conditions
- Access to healthy food has a positive impact on brain development in preschool and school-age children

# Critical Success Factors



# Understanding What's Beneath the Surface



# Building on Lessons Learned

## Advocacy Community



## State Partners

